



PERSON SPECIFICATION

Independent Support Service: Mental Health Support Worker (Bank)

QUALIFICATIONS		
D	NVQ level 2 in Health and Social Care (or equivalent)	A
EXPERIENCE		
D	Experience of support work with people with complex mental health conditions or other care needs either as a paid worker, a volunteer or through personal experience	A/I
SKILLS AND KNOWLEDGE		
E	Understanding of the needs of people with mental health problems	A/I
E	Understanding of client focused care.	A/I
E	Understanding of the importance of confidentiality	I
E	Understanding of and commitment to equal opportunities for people with mental health problems	I
E	Ability to work on own initiative and as part of a team	A
E	Ability to adapt service delivery to individual clients needs	I
D	IT skills – use of Word and Excel	A
E	Full driving license, car owner or access to car	A
D	Minimum 2 GCSE's, or equivalent, preferably including Maths and English	A
E	Good verbal and written communication skills	A/I
E	Proven organizational and administrative skills including good time management	A/I

D = Desirable

E = Essential

A: from application form and I: from interview.

Reviewed: July 2025